

Terms & Conditions

- Tickets included in the package are Run of House – Upgrades to most events are available.
- Tickets are issued in pairs as odd numbers (or larger blocks) of tickets cannot be guaranteed.
- Seating may be benches/bleachers without seatbacks.
- Walking distances to the event venue may be over one mile from the parking/shuttle
- Documents will have details about clothing, what you can and cannot bring to the venue, etc.
- Car rentals include only state and local taxes*. (See below)
- We recommend travel insurance, which is available through your travel professional.
- Pre Race Pit Pass: Note that NASCAR rules state that you must be 16 years of age and a dress code applies.+(See Below)
- For our hosted events, you may pick up your Travel Desk components during scheduled hours. If you are unable to do so, they can be left for you in an envelope at the hotel front desk but you then release Sports Empire from all responsibility for their personal and safe delivery.

RESERVATIONS: A nonrefundable deposit of 50% of total package price is required at time of booking. Nonrefundable final payment is due at least ninety (90) days before program commencement. Bookings received within one hundred (100) days of program commencement require immediate full payment. We recommend purchasing cancellation and trip interruption insurance, which is available through your travel agent. Visa and MasterCard accepted. All prices are subject to change until deposit is received. By paying the deposit you acknowledge that you have read and agree to all the terms and conditions provided in the brochure and on your confirmation.

PACKAGE PRICE: Land portion of the program includes all features listed in this brochure. No person may occupy accommodations held by Sports Empire, Inc. unless that person has prepaid for said accommodations. Rollaways are subject to an extra charge paid directly to the hotel. No refund is made for unused package features. *Car rentals do not include state/local/airport/additional driver/child safety seat/refueling service surcharges/fees, LDW, ALI, PAI or PEP. Personal expenses such as phone calls, room service, alcoholic and bar beverages, laundry and incidental expenses are not included. Smoking on motorcoaches is prohibited.

CANCELLATIONS: On cancellations received less than 90 days prior to departure or in the event of a no show the booking will be considered cancelled and all payment will be forfeited. Sports Empire, Inc. reserves the right to resell package space without notice if final payment has not been received by its due date. It is at Sports Empire’s discretion to cancel any reservations if actual traveler names are not provided at least two (2) weeks prior to departure. Name changes may be permitted within the two (2) weeks prior to departure with payment of a \$50 per person name change fee. All name changes and associated charges are at the discretion of the management.

DOCUMENTS: Written confirmation will be issued after deposit has been received. Travel documents are issued at least one (1) week before departure. Event tickets to be delivered no later than the day of the event. Should a Sports Empire, Inc. package client wish to receive their event tickets earlier, the client may be required to pay an additional charge (which will vary depending on the event) in advance to cover the expenses incurred by Sports Empire Inc. to secure the event tickets early. Cost of expedited delivery or special handling will be charged to client. Tickets to all events will be issued in pairs, as odd numbers (and larger blocks) of tickets cannot be guaranteed. Specific ticket locations may be requested, but cannot be guaranteed.

RESPONSIBILITY: Sports Empire, Inc. (SEI) is not responsible for any delays of transportation which may cause package members to miss any events of the package. The suppliers who are providing services are independent contractors and are not principals, agents, employees, master, servants, representative, partners or joint ventures of SEI. SEI assume no responsibility nor any liability in connection with the service of any of these suppliers including train, vessel, carriage, aircraft or other conveyance or hotel which is used, either wholly or in part in the performance of its duty to the passengers, neither will they be responsible for any act, error or omission or for any injury, loss, accident, delay, irregularity or expense arising from strikes, war, weather, quarantines, sickness, Government restrictions or regulations, Act of God, or any other reason whatsoever. SEI reserves the right to terminate the event participation of any person who is abusive of others or whose behavior disrupts the operation of the package. SEI cannot provide individual assistance to guests for wheelchairs, walking, dining or other personal needs. Any condition or disability requiring special attention must be reported to SEI at time of booking and we will advise hotels of any special requests but they cannot be guaranteed. Persons needing such assistance must be accompanied by an able companion who will assist them provided they pay the package costs. In case any event is postponed due to inclement weather or other factors beyond our control, no refunds will be made and participants will be responsible for alternate accommodations and/or travel arrangements. Additional expenses or fare revisions, if any, shall be borne by the passengers, conversely, refund will be made to the passengers if any saving is effected thereby. **+NASCAR rules state that you must be 16 years of age and a dress code applies to access the pit area. Open toed shoes, tank or halter tops, short pants and coolers are not allowed on pit road and is the decision of the security guards at the access gate. NASCAR controls the opening and closing of pit road including safety and weather factors and we cannot be responsible if you are not able to access pit road.** Credit card payments: Program participant agrees not to charge back any bank charges against his/her credit card for products and services rendered by SEI and received by program participant. SEI reserves the right to apply a \$20 charge for a disputed chargeback resolved in SEI favor. This is the amount SEI is charged by the credit card processing company to research any charge backs. Any disputes and discrepancies must be made in writing within 30 days of conclusion of event. Further, any claims that may arise must be filed in Los Angeles County, California exclusively. The right is reserved to substitute hotels, and alter the itinerary or reverse the places to be visited. The right is reserved to cancel the package any time prior to departure. If any package must be withdrawn prior to the passengers joining the package, SEI liability is limited to a refund of monies received by SEI.

PLEASE BE ADVISED THAT SPORTS EMPIRE HAS NEVER FAILED TO DELIVER AN EVENT TICKET.

Payment of deposit or full payment shall constitute consent to all provisions stated herein. Sports Empire, Inc. is not affiliated with or endorsed by any amateur or professional sporting or festival organization.

Signature

Today’s Date

Print Name/Agency Name

Confirmation # or All Bookings